

2017-18 PERFORMANCE UPDATE - SEPT/17

Keith Henry – President & CEO Aboriginal Tourism Assoc. of Canada

2017-18 UPDATE



- YEAR 2 OF 5 YEAR PLAN
- ANNUAL KPI'S WITHIN 4 PILLARS:
 - 1. LEADERSHIP 2. PARTNERSHIP
 - 3. MARKETING 4. DEVELOPMENT
- 5 YEAR TARGETS:
 - 1. 40,233 Jobs
 - 2. 50 NEW EXPORT-READY BUSINESSES
 - 1. \$300 MILLION GDP INCREASE



Results: DEVELOPMENT

2017-18 Project / Program	Key Performance Indicator
Deliver product development support funding	Provide product development support funding to no fewer than 30 Aboriginal tourism businesses in Canada leading them to market and export-ready status

Update as of September, 2017

- Launched application window in mid Sept.
- Maximum \$10,000/business
- Investigating opportunity for individual prov./terr. support organizations to co-fund program to expand investment and impact.





New Tradeshow Booth



New Website

Results: DEVELOPMENT

2017-18 Project / Program	Key Performance Indicator
Plan & Deliver IATC 2017	Deliver 2017 IATC in Calgary, Alberta, in partnership with Tsuut'ina First Nation

Update as of September, 2017

- Website-registration launched
- Agenda and speaker list confirmed
- Sponsorship goals exceeded
- Cultural Tours and Awards Gala
- Pre-conference Alberta Development Day
- Post-conference ATAC AGM







Results: DEVELOPMENT

2017-18 Project / Program	Key Performance Indicator
Network of regional ATAC representatives	Hire 3 regional tourism coordinators who will deliver and support development work in regions

Update as of September, 2017

4 regional coordinators hired:

- Alberta Apr/17 to Dec/17
- Atlantic Canada Aug/17 to Mar/18
- North Sep/17 to Mar/18
- Central Sep/17 to Mar/18



Teresa Ryder Project Manager



Lori Beaver Alberta



Trina Mather-Simard
Atlantic



Ron Ostrom North



Jessica Dumas Central

MARKETING: Research



MARKETING: Online & Social Media



Things To Do

2017 Pow Wow Listings

August 14, 2017 Events, Pow Wows



We've compiled an ultimate guide to Pow Wows taking place across Canada this summer. Take a look at the dates in your area, or plan your next road trip for a unique Canadian experience!

Pow Wows are ceremonial celebrations of cultural pride for all ages. These dynamic events showcase the music, dance, regalia, food and crafts of our Indigenous peoples. Pow Wows are typically hosted by First Nations communities, with Métis and Inuit also participating in contemporary powwows.

Pow Wows are a welcoming space and to ensure a wonderful experience for everyone, please be aware of Pow Wow Etiquette. Guidelines may vary between provinces and regions, so check with the MC, Arena Director or Head Singer if you're unsure of expectations and they will be happy to help answer questions.

New blog on website for rich media and story delivery



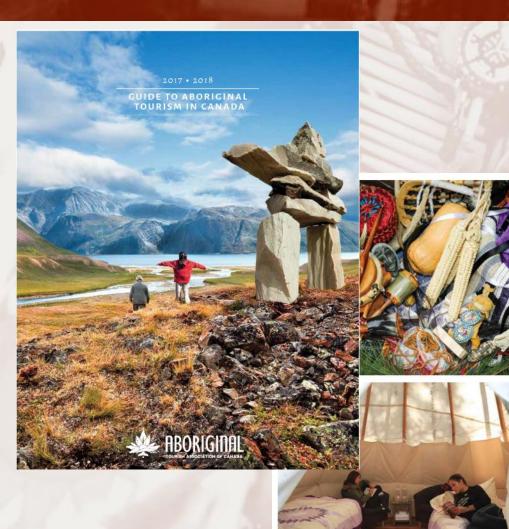








MARKETING: Print assets



2017 - 2018 GUIDE TO ABORIGINAL TOURISM IN CANADA

ONTARIO

Six Nations Tourism, Ohsweken ON

Six Nations of the Crand River — situated along a Canadian Heritage River — is a fascinating place to learn about the Haudenosaunce. You'll find lacrosse arenas, language immersion schools, community attractions and more. "We're not a culture that's under glass in a museum," says Janis Monture, director of tourism and cultural initiatives. "A lot of our traditions have stayed with us and continue to be practised today."

Six Nations is also home to two historic sites, one being the beautiful Her Majesty's Royal Mohawk Chapel dating back to 1763, one of the first buildings on the historic Mohawk Village site. The other is Chiefswood National Historic Site, childhood home of legendary Mohawk poet Pauline Johnson, you can still see the disk where she wrote.

Events and sites typically run from the May long weekend through to Labour Day, but special requests from groups are accommodated year-round; programming varies, depending on your interests and the time of year. And educational experience for schools includes a discussion about Haudenosaumee history and contemporary culture in Canada. Students get to participate in Haudenosaunce dancing and try combread and strawbern visit.

"We address the stereotypes," says tourism manager Constance Jamieson, also known as Kanien'kehaka. "And we talk about who we are as a people."

Spirit Island Adventures, M'Chigeeng ON

There must be millions of stars hanging in the sky over your head, more than you'll ever see in the city. You watch as a falling star shoots by. And then, another.

Soon it's time for bed. A fluffy, warm duret on a comfortable mattress awaits. Unlike your bed at home, however, you're sleeping in a cosy canvas teepee tonight. You're "glamping"—camping, in comfort and style—with thanks to the team at Spirit Island Adventures.

You'll get one of the best sleeps you'll ever have when you're sleeping outdoors,' says Kevin Eshlawkogan, a partner in Spirit Island Adventures. You're still camping but we try to make everything a comfortable as possible! Loaded on Manitouil Island in Lake Huron, in the town of McDiegeng, Ornaio, Spirit Island Adventures was started by Eshlawkogan and his wife Melssa Biedermann after they realized more accommodation was needed in their reigion.

Biedermann grew up sleeping in tents in the summer with her family and saw the importance of offering a similar experience to non-Monighnal travellers. Open fires in the sepsea aren't possible for safety reasons, but ten-safe fireglaces are being added for fully injects and winter camping. Those looking for try first Nations crafts, canoeing or more on their vacation should contact The Creat Spirit Circle Trail (see page 22). "People come from all over — southern Ontario, Europe, you name it," says Sahkawkogan. "It's a neat experience for sure." 2498 Chiefswood Road, PO Box 569 Ohsweken, ON NoA 1Mo 866-393-3001 or 519-758-5444 www.signationstourism.ca alongboat@antourism.ca

SIX NATIONS TOURISM

SPIRIT ISLAND ADVENTURES MChigeeng Location 5905 Highway 540 MChigeeng, ON PoP 1Go 1-877-10-3211 (The Great Spirit Gircle Trail) www.spiritslandadventures.com

info@spiritislandadventures.com

MARKETING: International



Aboriginal Tourism BC, Quebec Aboriginal Tourism & ATAC attending ITB Berlin in partnership



Aboriginal Tourism Showcase 2017 Showcase Canada Asia Call for Applications

⁽¹⁾ MAY 17, 2017

Issued: Wednesday, May 17th, 2017 Deadline: Wednesday, June 7th, 2017 – 4:00 PM PST

Expanded Aboriginal Canada showcase planned for China, Oct 2017

Update as of September, 2017

 Market investments aligned with DC (UK, France, Germany, China & Japan) and include trade & media.

MARKETING: Storytelling

NADYA'S VISION

We, as Indigenous people, are often portrayed in history books as Nations once great; in museums as Nations frozen stoic; in the media as Nations forever troubled. These images can be despairing; however, my goal seeks to steer the positive course. If our history is a shadow, let this moment serve as light. We are musicians, lawyers, doctors, mothers and sons. We are activists, scholars, dreamers, fathers and daughters. Let us claim ourselves now and see that we are, and will always be great, thriving, balanced civilizations capable of carrying ourselves into that bright new day.



Update as of September, 2017

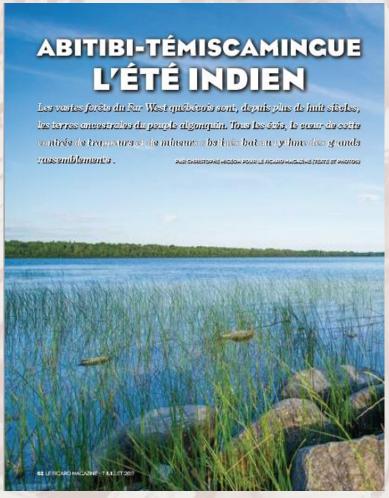
- Partner with Destination Canada
- Asset develop plan has Indigenous voices telling Indigenous stories

MARKETING: Media Relations



Update as of September, 2017

- ATAC media relations have reached 3M viewers, readers, and listeners
- Valued at \$2.3M (Cdn)



Figaro Magazine (Quebec Aboriginal Tourism Feature), July 2017

Results: PARTNERSHIPS

2017-18 Project / Program	Key Performance Indicator
Expand partnership agreements and explore new partnership agreements	Expand partnership agreements with • Destination Canada Agreement (year 2 of 3) • TIAC (year 1 of 3) Explore partnership agreements with: • Parks Canada • Adventure Travel Trade Association • AIANTA • Canadian Council of Aboriginal Business • Futurepreneur

Update as of September, 2017

- Alberta Culture & Tourism Apr/17
- TIAC Signed June 1, 2017
- Travel Manitoba finalized Aug/17 (3 yrs)
- AIANTA signing event Sept 7-17 in Wash. DC
- Parks Canada in final stages before signing



QAT/ATAC Agreement



TIAC and ATAC Announce Strategic Partnership Agreement

TIAC/ATAC Agreement

Results: PARTNERSHIPS

2017-18 Project / Program	Key Performance Indicator
Increase ATAC membership	Increase ATAC membership: Total = 140, Voting members = 90, Upgraded = 65

Update as of September 2017

- 2017 membership:

 Total = 144 (100%+)
 Voting = 85 (94%)
 Upgraded = 63 (97%)
- IATC package offer will boost 2018 memberships
- Agreement with QAT includes 140+ members

Active Member List - Summary Aboriginal Tourism Association of Canada

Province - Territory	Non-Voting Members	Voting Members	Marketing Partner Upgrades
Alberta	8	8	5
British Columbia	9	22	17
Manitoba	3	4	3
New Brunswick	5	3	3
Newfoundland and Labrador	1	8	4
Nova Scotia	8	5	3
Northwest Territories	5	7	6
Nunavut	4	2	2
Ontario	8	9	8
Prince Edward Island	1	3	2
Quebec	3	10	7
Saskatchewan	1	1	1
Yukon	3	3	2
TOTALS	59	85	63

Results: PARTNERSHIPS

2017-18 Project / Program	Key Performance Indicator
Increase e-mail subscribers with regular and meaningful content	Produce 52 email newsletters of ATAC activities and 15 news updates to the website and social media channels.

Update as of September, 2017

- 39 email newsletters sent (75%)
- 27 news updates to website and social media channels (100%+)





ATAC and Destination Canada Bring Industry to Torngats

3 AUGUST 17, 2017

Aboriginal Tourism Association of Canada (ATAC) and partner Destination Canada continued building Canada as the world's premier destination for authentic indigenous bourism experiences this week with an inuit cultural industry tour of the Tompats in Northern Labrador with the Nunatsiavut Government and their Tompats Base Camp.



LinkedIn Post

Website News Update

E-mail newsletter



Facebook Post



Indigenous Tourism Working Group in Nova Scotia Established

The Aboriginal Tourism Association of Canada has established the Indigenous Tourism Association of Nova Scotia Working Group as part of their <u>five-year plan</u> to set up provincial and territorial organizations that drive progress and leadership in Indigenous tourism.

"Visitors to Allaritic Camada are excited to explore our coast and expenience the rich landscapes that we're proud to call home," says Robert Bernard, ATAC board chair. "This is Nova Scotia's time to showcase its unique and developing tourism industry. The new Nova Scotia's Warking Group will provide guidance and direction on the long-form success of indisagnous bursterin in Nova Scotia."

Read the full press release on our website at the link below

READ MORE



Travel Alberta Major Event Sponsor of 2017 International Aboriginal Tourism Conference

The Aboriginal Tourism Association of Canada is pleased to share that <u>Travel Alberta</u> has partnered with us as a major event sponsor for the 2017 International Aboriginal Tourism

Results: LEADERSHIP

2017-18 Project / Program	Key Performance Indicator
Partner with provinces and territories to grow/establish Aboriginal tourism associations	Alberta to have framework of association by November 2017. First meetings of Atlantic group in Spring 2017. Establish agreements with P/T governments

Update as of September 2017

- AB on-going, 8 forums completed, survey underway, champions being identified, strategic priorities being identified, association being developed
- Atlantic Working Group formed, two meetings completed, survey design finalized, next meeting Oct./17
- Quebec Aboriginal Tourism signed Aug/17
- Yukon First Nations Culture & Tourism Sep/17
- NS, NB, NL & PE: Agreements Sep/17
- Two SK meetings complete, strong and wide-spread support to move forward
- MB 3-Year Agreement Sep/17



ATAC Delivers Eight Indigenous Tourism Forums in Alberta

Alberta Forum - Enoch

Results: LEADERSHIP

2017-18 Project / Program	Key Performance Indicator
ATAC leadership active in Aboriginal communities and the tourism industry	ATAC to attend no less than 20 community events across country

Update as of September 2017

- 10+ community events/forums/gatherings, industry events
- 20+ meetings and private sessions with partners
- Developing tracking and recording system for ATAC in-market meetings

attended by staff/Board



With Nunatsiavut Gov't



MKO Grand Chief - MB



Destination Canada



Attended traditional canoe launch with member, Chase BC

Results: LEADERSHIP

Organization Name Change - Announcement Indigenous Tourism Association of Canada

- ATAC member survey from April 2017 indicates that 80% of responses prefer the organization use "Indigenous" instead of "Aboriginal"
- This change reflects and responds to the growing international awareness of Indigenous tourism in Canada
- Aligns with Government and funding partners across Canada creating language policy and renaming departments
- Responds to Destination Canada research findings from US market intelligence surveys and focus groups
- Differentiates and clarifies Indigenous Canada's tourism product for visitors from competing destinations, such as Australia



How can you help?

Prov./Terr. Support for Association Development

- Why? Organizes & grows delivery of industry support
- Examples: Alberta, Manitoba, Saskatchewan (BC, QU, YK)
- How: Partner with ATAC & prov. support agencies

Training Programs Support

- Why? Capacity development required to develop-deliver
- Examples:
 - NS Edge of the Wedge Entrepreneurial
 - QU Cruise Industry Development
 - AB Market Readiness Workshop
- How: Financial partnership for training

Marketing Programs Support

- Why? Demand exists, gap in awareness
- Examples: Dest. CAN, Travel Alberta, Travel Manitoba
- How: PMO / DMO partnerships with ATAC marketing



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