







Welcome Session A1 – Tourism Basics: How to Understand and Benefit from Domestic and International Tribal Tourism Research and Data Tuesday, September 18, 2018 10:30am - 12:00pm

To receive a Certificate of Completion, please provide information requested in the session sign-in sheet for each session attended

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# 2017 Overnight Visitor Research

Longwoods TravelUSA

Presented on September 18, 2018



### **A Thought Starter**





# Introduction/ Methodology

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- Longwoods Travel USA® currently the largest ongoing study conducted of American travelers, providing our clients with more reliable data and greater ability to home in on key market segments of interest.
- ✓ This report provides an overview for visits to American Indian Communities. 2017 was the first year this data was captured.
- Each quarter, a random, projectable sample of adult members (18 years of age and over) of a major U.S. consumer panel is invited to participate in the Travel USA® survey:
  - Selected to be representative of the U.S. adult population
- For visiting American Indian Communities, 2,438 trips or 1% of the overnight trips.





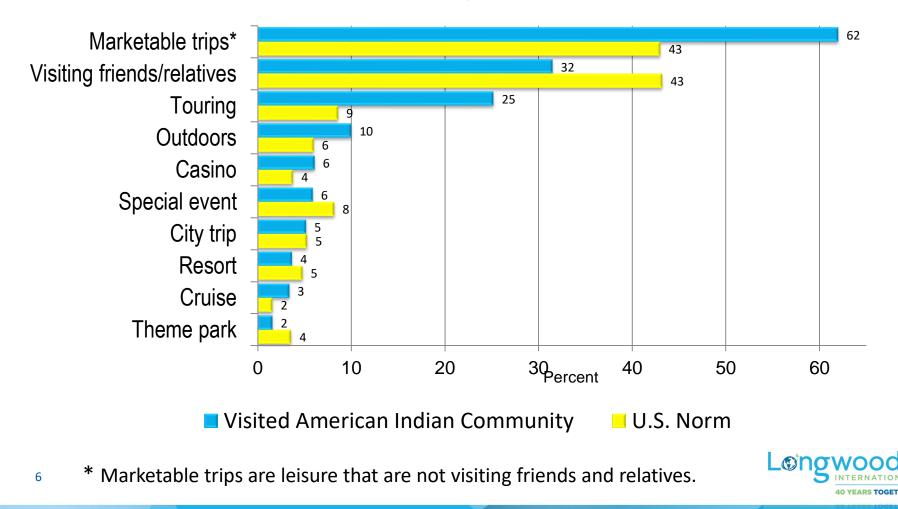
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## **Overnight Trip Characteristics**

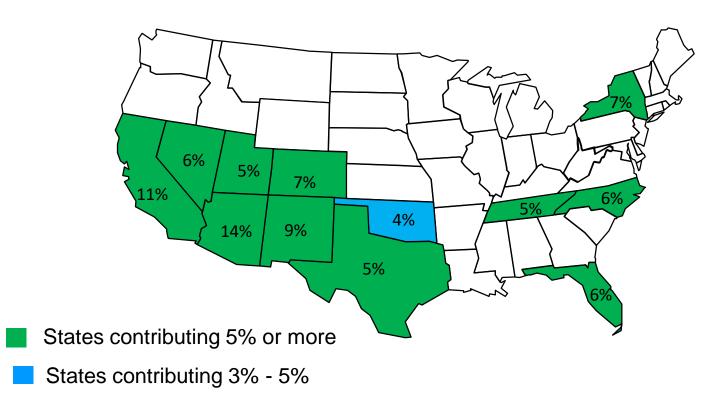




# Main Purpose of Leisure Trip that included an American Indian Community

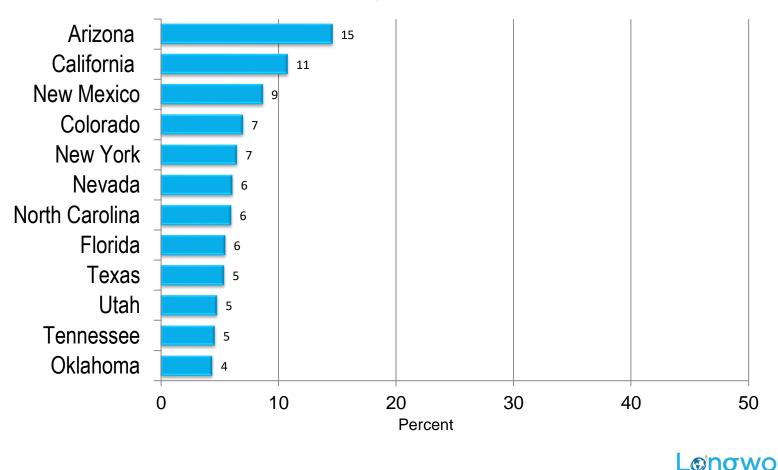


## Percentage of American Indian Community Visitors by State

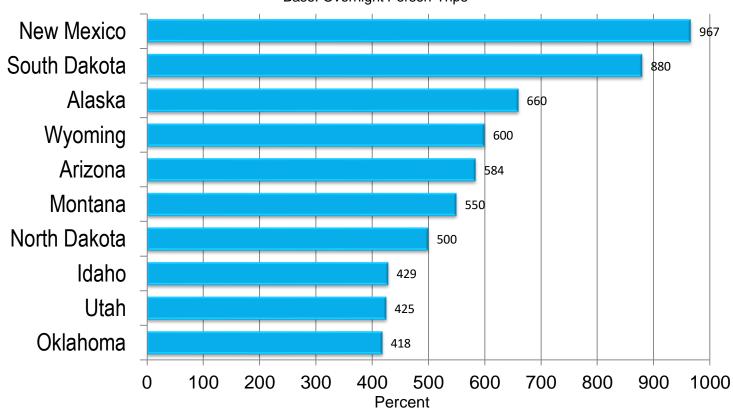




## Percentage of American Indian Community Visitors by State



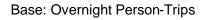
American Indian Community Visitors to New Mexico are 9.5 Times More Likely Than Normal Visitors to Visit New Mexico

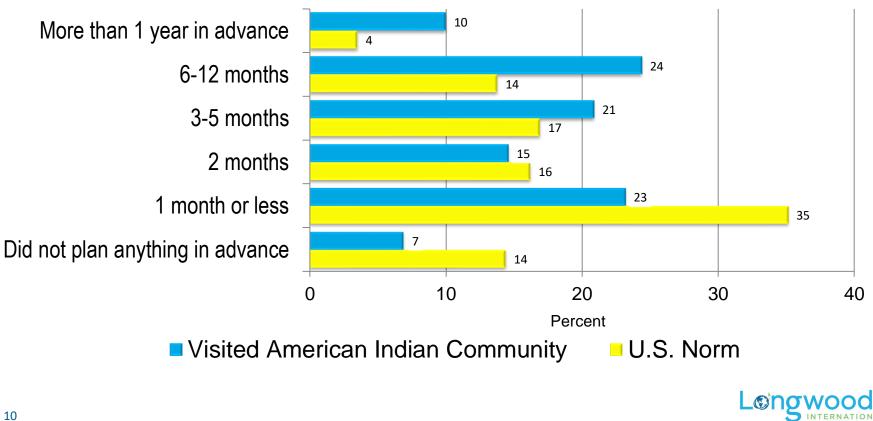


Base: Overnight Person-Trips

Index of a Trip that Included an American Indian Community Compared to the Total Visiting the State

# **Trips are Planned Out Over a Longer Time**

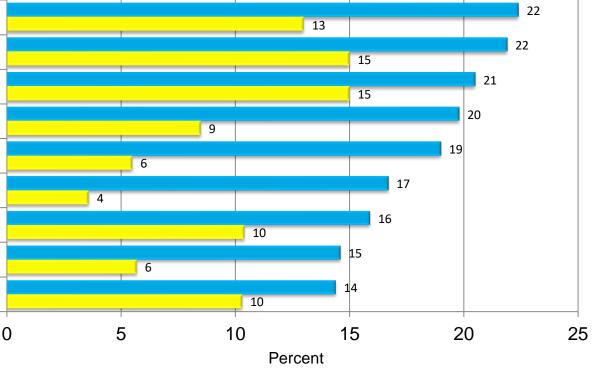




# **Higher Usage of Trip Planning Sources**

#### Base: Overnight Person-Trips

Advice from relatives or friends Hotel or resort Online travel agencies Destination websites Auto club/AAA Travel guide/other books Airline/commercial carrier Travel agent/company Social Media



Visited American Indian Community

U.S. Norm



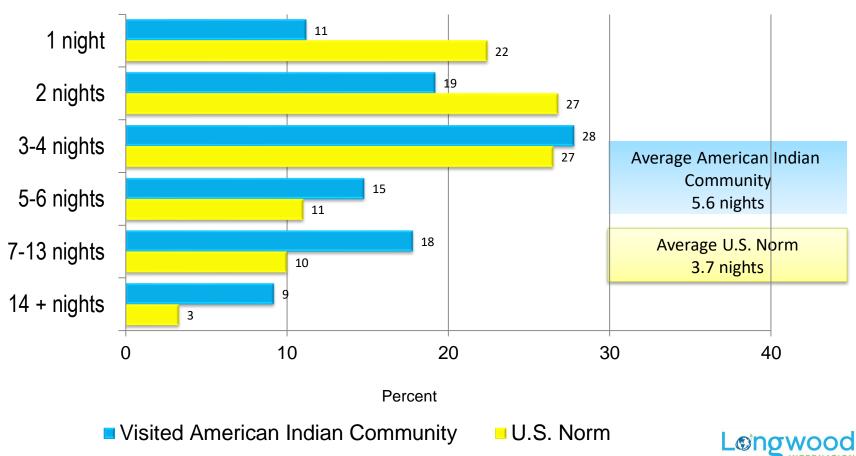
# Higher Usage of Various Booking Sources Compared to U.S. Norm

#### Base: Overnight Person-Trips

Hotel or resort Online travel agencies Airline/commercial carrier Travel agent/company Auto club/AAA 800/888 number Travel company websites Destination websites Lodging sharing websites Visitors' bureau/gov tourism office Travel/ski show or exhibition Percent

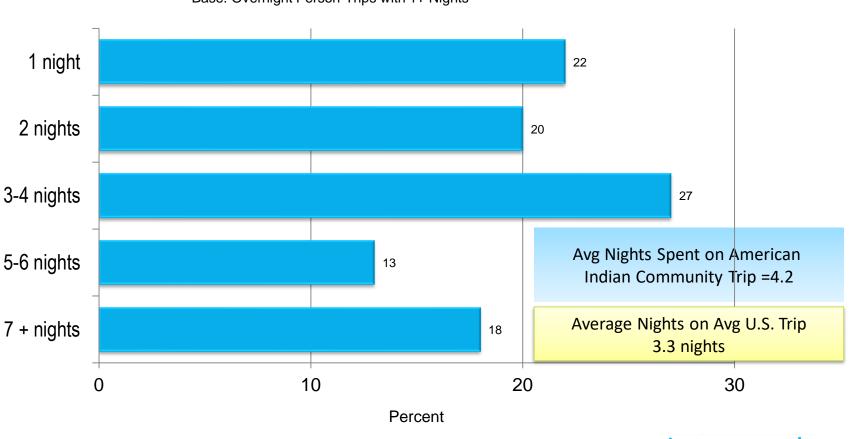
Visited American Indian Community U.S. Norm

# Total Nights Away Are Higher on Trip that included an American Indian Community



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### Number of Nights Spent on an American Indian Community Trip are Higher than Average U.S. Trip

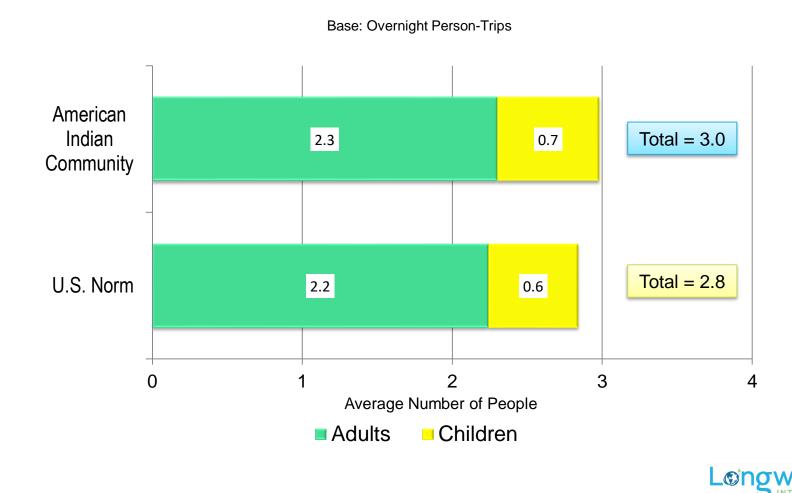


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#### Base: Overnight Person-Trips with 1+ Nights

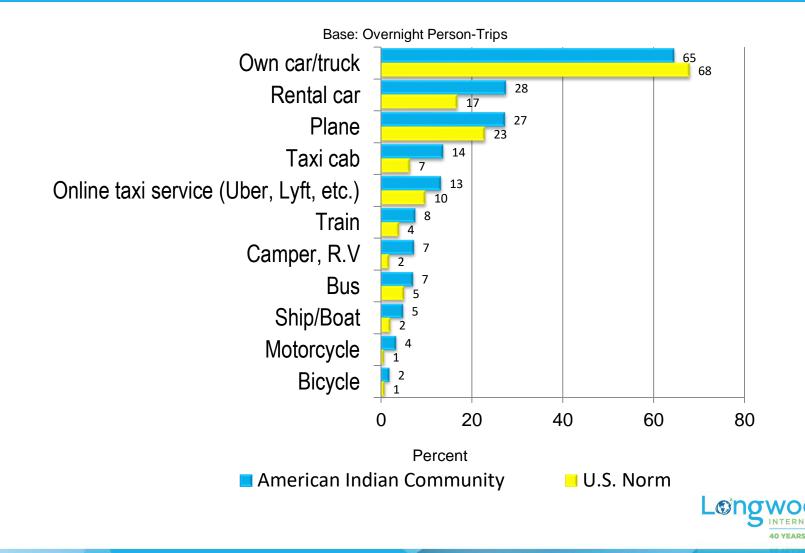
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# Travel Party Size is Slightly Higher for a trip that Included an American Indian Community

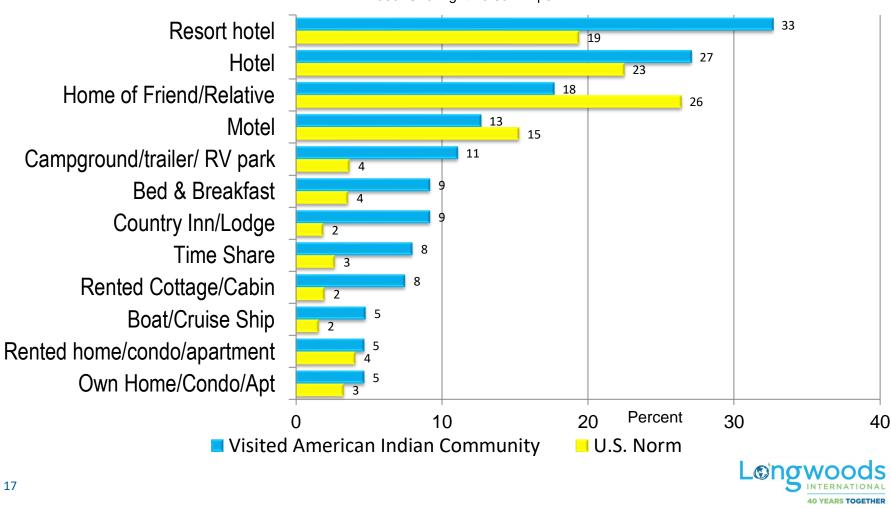


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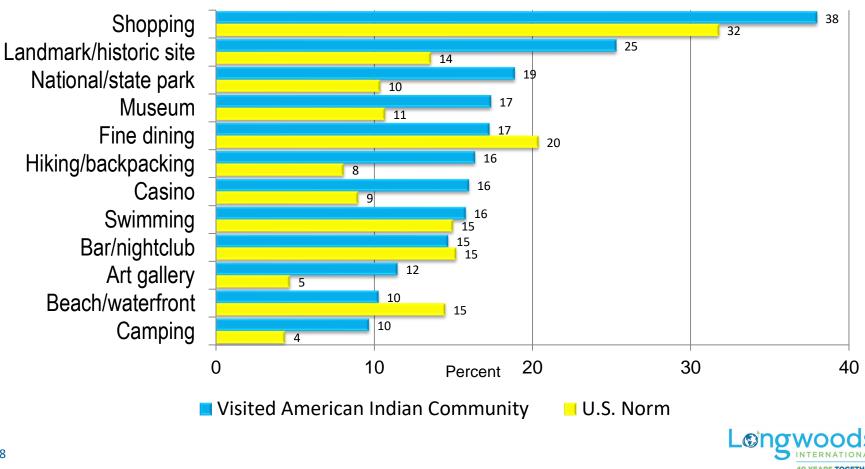
# Use of Rental Car and Plane are Higher Than U.S. Norm



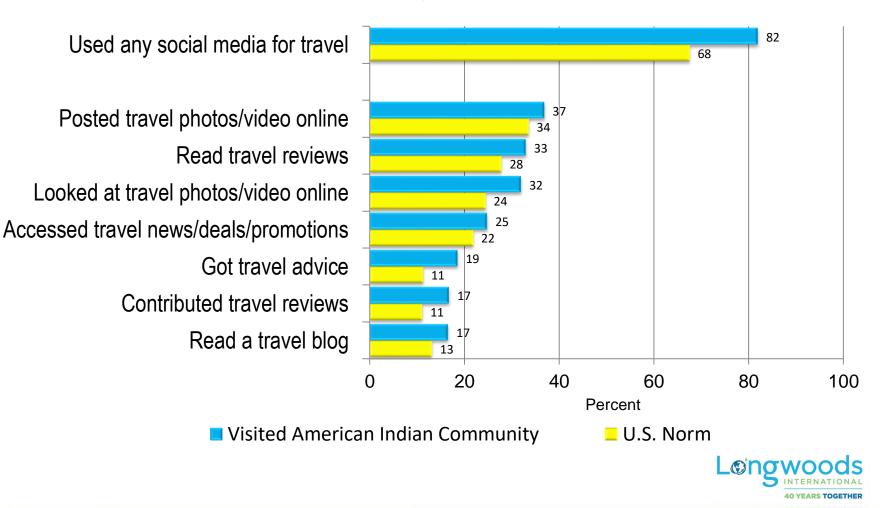
# Higher Usage of Commercial Accommodations



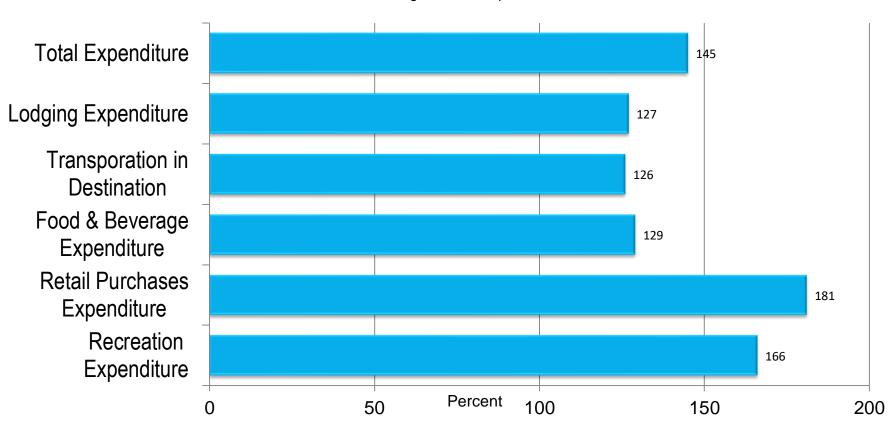
### Activities and Experiences are Generally Higher for a Trip that Included an American Indian Community



# Online Social Media Usage is Higher Than U.S. Norm



# Expenditures on Trips to an American Indian Communities are Higher than the Typical Trips



Base: Overnight Person-Trips

Index of Spending for a trip that include an American Indian Community compared to the Total U.S. Traveler 



# **Demographic Profile** of Overnight Visitors



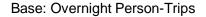


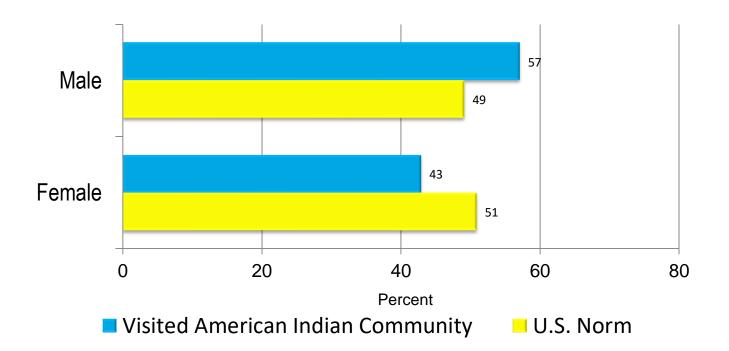
Demographics of American Indian Community Visitors

### Demographics are similar to the U.S. Norm.



# Gender for a Respondent on a Trip that Included an American Indian Community

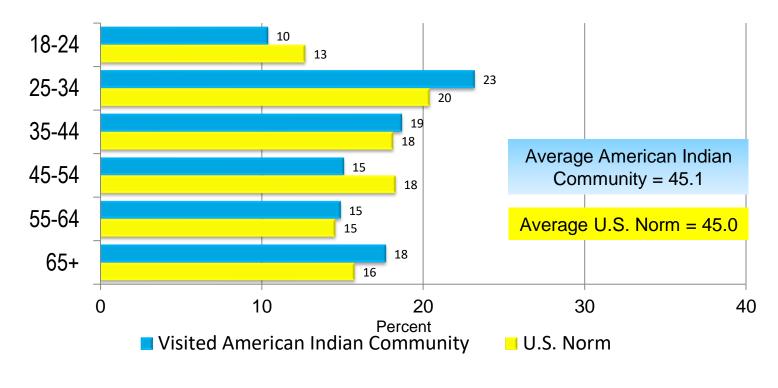






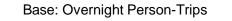
# Age for a Respondent on a Trip that Included an American Indian Community

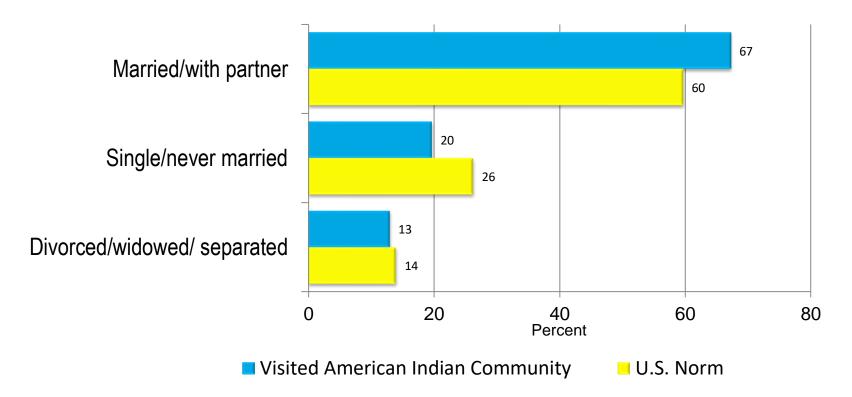
#### Base: Overnight Person-Trips



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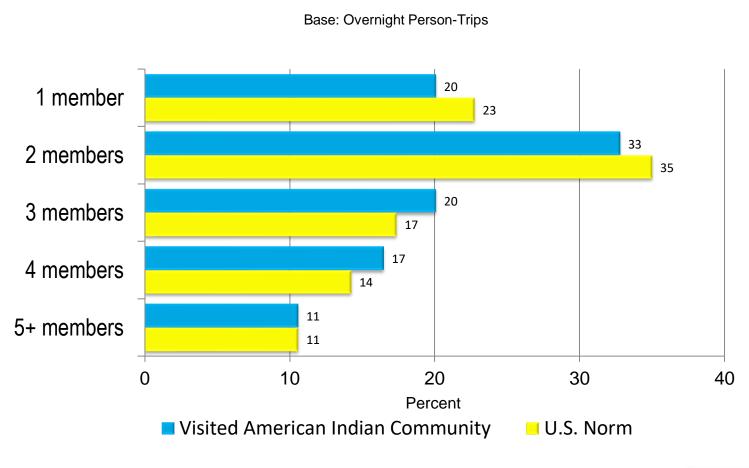
# Marital Status for a Respondent on a Trip that Included an American Indian Community





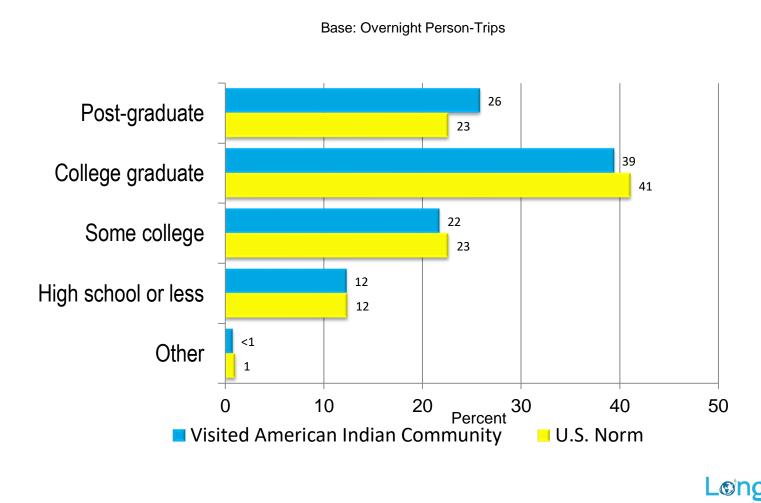


# Household Size for a Respondent on a Trip that included an American Indian Community

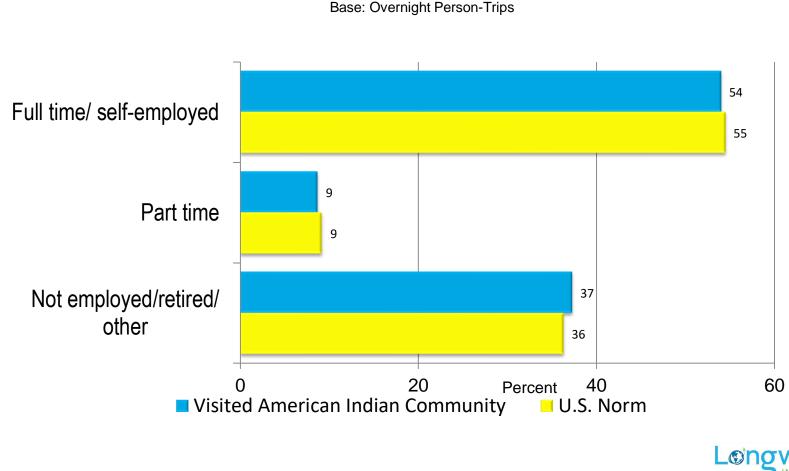


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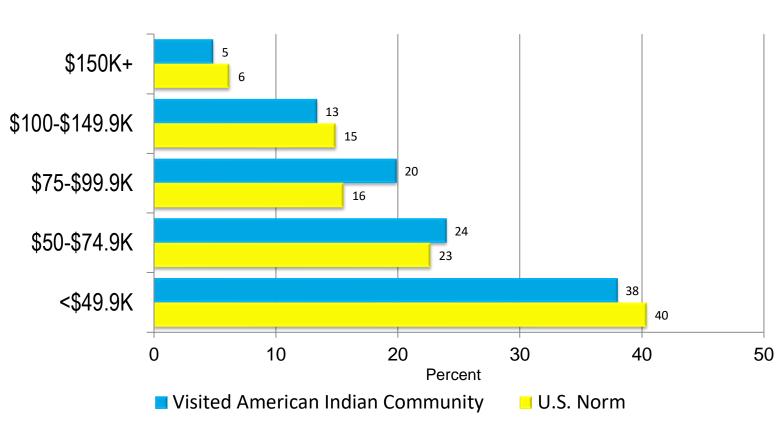
# Education for the Respondent on a Trip that included an American Indian Community



# Employment for a Respondent on a Trip that Included an American Indian Community



# Household Income for a Respondent on a Trip That Included an American Indian Community









# **Key Findings**





# **Key Findings**

- 1% of the total U.S. travelers visited an American Indian Community.
- The top states for overnight travelers that visited an American Indian Community were Arizona, California, Texas, and New Mexico.
- The states that have highest propensity to visit an American Indian Community are the states of New Mexico, South Dakota, and Alaska.



# Key Findings (Cont'd)

- Visitors to an American Indian Community tend to plan their trip much further out than the typical traveler.
- > These American Indian Community travelers:
  - $\checkmark$  spend more on their trip.
  - $\checkmark$  high users of travel information.
  - $\checkmark$  spend more nights out on their trip.
  - ✓ more likely to stay in a resort hotel or other hotel and less likely to stay with friends/relatives. Better revenue for the destination.



# **Marketing Implication**

DMOs should promote visits to American Indian Communities. These visitors are generally more valuable to the DMO that regular visitors. Increasing this number will provide economic benefit.



### **A Final Thought**



