

Creating Itineraries

Session 2 Valerie Dulin, Tauck Tours Monday, January 28, 2019

Breakout Outline:

- ➤ A tour operator's perspective on adding a new attraction and creating a tour around your attraction.
- > How to be flexible with customizing group visits to your attraction.
- > How to best feature the unique aspects of your cultural attraction.

New Attractions / New Tour

- ➤ New Attractions is something buyers get very excited about!
 - Most changes are a new aspect of an existing attraction.
- ➤ Is there time within the current tour itinerary? If not, something has to be removed to make room.
- > First requirement for new tour development Is there demand in the region?
- ➤ New Product needs to be unique from other tours operating in the area.

Flexibility in Creating Custom Visits

How may I make my visit different from other tour operators:

- ➤ Buyers are always striving to make their guests visit "different" from other tour operators. It can be one aspect of a full visit.
- ➤ Great partners are willing to be flexible and customize elements of an attraction.
- Tauck has a term known as "Tauck Exclusive" which we like to advertise. Something that sets us apart.

Indian Country & Tour Development.



- Squamish Lil'wat Cultural Center.
- Drumming procession
- Guest 1:1 with Artists Tauck Exclusive.

Featuring a New Attraction

How to best feature the unique aspects of your cultural attraction?

- ➤ Important to know how you differentiate yourself from other similar attractions.
- > Think about what aspects are able to be customized.
- > Are you able to commit early with price & contract.
- > Attend Trade Shows.

In Demand!

- ➤ Authentic Native American cultural attractions are Amazing elements to a tour operators portfolio!!
 - Hearing from an Elder or expert on the specific culture.
 - Demonstrations music, ceremonies, regalia, & arts.
 - Any opportunity to interact and learn directly from someone carrying on ancient cultures today.

Why People Travel -

Aboriginal cultures from around the world are a key component to why people travel – to learn and experience these cultures!

Travel changes you; it leaves a mark on your memory, on your consciousness, on your heart!

You are in the business of creating memories!

Thank You!

